one touch | 318D

www.alcatelonetouch.com

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual. Moreover, from the website you can also consult FAQ.

ALCATEL onetouch

*my world in one touch*

ALCATEL onetouch

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www.sar-tick.com

This product meets applicable national SAR limits of 2.0W/kg. The specific maximum SAR values can be found on page 7 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 1.5 cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.



# Safety and use .....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

## • TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle' s electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

## • CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer' s recommended operating temperature range is -10°C to +55°C.
Over 55°C the legibility of the phone' s display may be impaired, though this is temporary and not serious.
Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.
Do not open, dismantle or attempt to repair your mobile phone yourself.
Do not drop, throw or bend your mobile phone.
Do not paint it.
Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.
Remember to make back-up copies or keep a written record of all important information stored in your phone.
Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.
Parents should monitor their children' s use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:
- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.



## • PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

## • BATTERY:

Before removing the battery from your phone, please make sure that the phone is switched off.
Observe the following precautions for battery use:
- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.

This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

**In European Union countries:**

These collection points are accessible free of charge.
All products with this sign must be brought to these collection points.

**In non European Union jurisdictions:**

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.
CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

## • CHARGERS

Mains powered chargers will operate within the temperature range of: 0° C to 40° C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

## • RADIO WAVES:

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

| Maximum SAR for this model and conditions under which it was recorded. | | |
|---|---|---|
| Head SAR | GSM 900 | 1.01 W/kg |
| Body-worn SAR | GSM 900 | 0.744 W/kg |



During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 1.5 cm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For more information you can go to www.alcatelonetouch.com

Additional information about electromagnetic fields and public health are available on the following site: http://www.who.int/peh-emf.

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 1.5 cm away from the body.

## • LICENCES

Obigo® is a registered trademark of Obigo AB.

microSD Logo is a trademark.

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The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCT Mobile Limited and its affiliates is under license. Other trademarks and trade names are those of their respective owners.

# General information .....

- **Internet address**: www.alcatelonetouch.com
- **Hot Line Number**: see "TCT Mobile Services" leaflet or go to our Internet site.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.com

Your telephone is a transceiver that operates on GSM networks with 900 and 1800 MHz bands.

CE 1588

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatelonetouch.com



## Protection against theft (1)

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the product' s memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

## Disclaimer

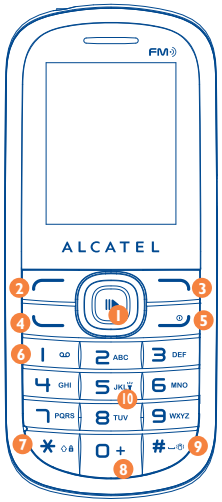
There may be certain differences between the user manual description and the phone' s operation, depending on the software release of your telephone or specific operator services.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

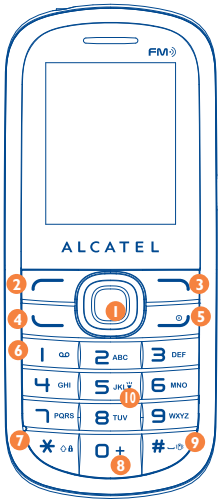
(1) Contact your network operator to check service availability.

# Your mobile .....

Handset with Music Player




Handset without Music Player






## 1.1 Keys

1 Navigation key
- Central / :
  Confirm an option (press)
  Access main menu (press in idle screen)
  Access Music [1](press and hold in idle screen)
- Left [2]:
  Alarm (press in idle screen)
- Right [2]:
  File manager (press in idle screen)
- Up [2]:
  Messaging (press in idle screen)
- Down [2]:
  Calendar (press in idle screen)

2 Left softkey [2]: Menu (press in idle screen)

3 Right softkey [2]: Contacts (press in idle screen)

4 Send a call
Answer a call
Access call log
Access fake call settings (press and hold in idle screen)

5 Power on/off the handset (press and hold)
End call
Return to idle screen

6 In idle screen:
- Press: input "1"
- Press and hold: access your voicemail

In edit mode:
- Press: insert a smart punctuation
- Press and hold: input "1"

[1] only available for the handset with Music player.
[2] Could be personalized.

* 7 In idle screen:
- Press: input "*" (when the keypad is unlocked)
to unlock the keypad (when the keypad is locked)
- Press and hold: lock the keypad
In edit mode:
- Press: switch input method
- Press and hold: switch languages

0 + 8 In idle screen:
- Press: input "0"
- Press and hold: switch among "+" "P" "W"
In edit mode:
- Press: input "0" (number mode)
access symbol table (not number mode)
- Press and hold: input "0"

# 9 In idle screen:
- Press: input "#"
- Press and hold: activate/deactivate the vibration mode
In edit mode:
- Press: Add a space
- Press and hold: Add a word

5 10 In idle screen:
- Press: input "5"
- Press and hold: activate or deactivate the torch



## 1.2 Main screen icons (1)

**Battery charge level**.

**Vibrate alert**: your phone vibrates, but does not ring or beep (see page 54).

**Headset connected**.

**Keypad locked.**

**Alarm or appointments programmed.**

**Radio is on**.

**WAP alerts** (2).

**microSD Card available.**

**SIM card missing.**

**Silence mode**: your phone does not ring, beep or vibrate.

(1) The icons and illustrations in this guide are provided for information purposes only.

(2) Depending on your network operator.

**SMS unread.**

**MMS unread.**

**Call forwarding activated**: your calls are forwarded (see page 37).

**Level of network reception.**

**Voicemail message arrived.**

**GPRS connection status** (Activated).

**GPRS connecting.**

**Missed calls.**

**Roaming.**

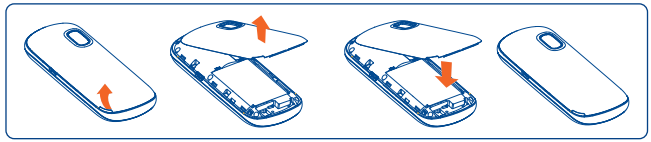
**MMS receiving/sending.**



# 2 Getting started .....

## 2.1 Set-up

### Removing and installing the back cover

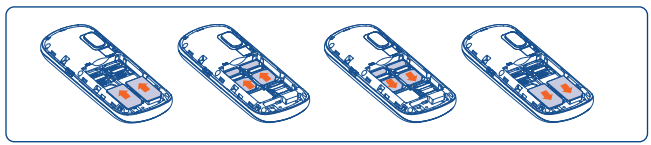


### Removing and installing the battery

Insert and click the battery into place, then close the telephone cover; Unclip the cover, then remove the battery.

### Inserting and removing the SIM card [1]

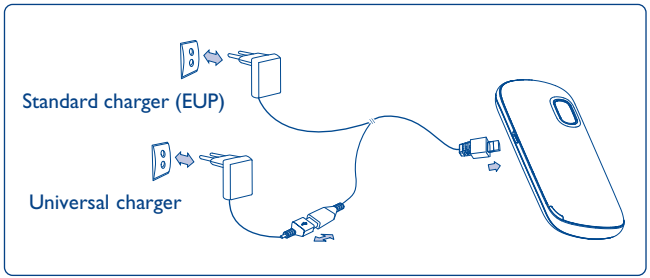
You must insert your SIM card to make phone calls.



[1] Check with your network operator to make sure that your SIM card is 3V compatible. The old 5 Volt cards can no longer be used. Please contact your operator.

Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

### Charging the battery [1]




Connect the battery charger to your phone and mains socket respectively.

- The charging may take about 20 minutes to start if the battery is flat.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).

[1] Depending on your country.



- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery ( ).
- To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.

The charge is complete when the animation stops. Only use Alcatel chargers.

## 2.2 Power on your phone

Hold down the key until the telephone powers on, type in your PIN code if necessary and then confirm with the / key. The main screen is displayed.

If you don't know your PIN code or if you have forgotten it, contact your network operator. Do not leave your PIN code near your telephone, and store your card in a safe place when not in use.

If cell broadcast messages are displayed, use the / key to browse through them in full or press the right softkey to return to the main screen.

While the phone is searching for a network, "**Searching/Emergency**" will be displayed.

## 2.3 Power off your phone

Hold down the key from the main screen.

# 3 Calls

## 3.1 Making a call

Dial the desired number then press the key to place the call. You can select either SIM1 or SIM2 when you wish to place a call. If you make a mistake, you can delete the incorrect digits by pressing the right softkey.

To hang up the call, press the key.

To enter characters "+", "W" (for tonewait) or "P" (used to store a number with extension number), hold down the 0 + key (the following characters will scroll by: 0, +, P, W).

### Making an emergency call

If your phone is covered by the network, dial emergency number and press the key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

## 3.2 Calling your voicemail (1)

Your voicemail is provided by your network to avoid missing calls. It works like an answering machine that you can consult at any time. To access your voicemail, hold down the 1 key.

(1) Contact your network operator to check service availability.



If the access number for your operator's voicemail service does not work, dial the number that you were given. To change this number at a later date, refer to "**My number**" (see page 36).

To use your voicemail service from abroad, contact your network operator before leaving.

## 3.3 Receiving a call

When you receive an incoming call, press the key to talk and then hang up using the key.

If the icon is displayed, the vibrator is activated and there is no ringtone.
If the icon is displayed, the phone neither rings nor vibrates.

The caller's number is displayed if it is transmitted by the network (contact your network operator to check service availability).

### Muting the ringtone

Press the right softkey once while the telephone is ringing. Answer the call by pressing the key.

### Rejecting a call

Press the key once or the right softkey twice.

## 3.4 During the call [1]

### Available functions

During a call, you can use Contacts, messaging.

**WARNING**: move the handset away from your ear while using the "**handsfree**" option because the amplified volume might cause hearing damage.

### Adjusting the volume

You can adjust the sound level during a call using the ⇕ key.

### Handling two calls

- Answering a second call (Ensure that "**Call waiting**" is activated, see page 36).
- To call a second party during a call, dial the number directly.

[1] Contact your network operator to check service availability.



# 4 Menu [1] .....

From the menu interface, you may directly access features by pressing the corresponding key.

1. **Camera**
2. **Torch**
3. **Contacts**
4. **Call log**
5. **Music**
6. **Profiles**
7. **Tools**
8. **Messaging**
9. **Settings**
10. **Fm Radio**
11. **Voice Reminder**
12. **File Manager**

[1] There may be certain differences between this menu tree and phone's operation, depending on your operator.

# 5 Contacts .....

## 5.1 Consulting your contacts

To access **Contacts** from the main screen, press the / key and select the icon from the menu.

For dual SIM model, the complete contacts of both SIM1 and SIM2 are available in this menu.

You can also customise a quick access to your contact with the keys' customisation (see page 33).

You have 5 classification of contacts:

General

SIM1 Card

SIM2 Card

Phone

Group

My favorite

In addition to the Group already provided, you can create up to 3 groups.



### Searching for a contact

You can search for a contact by multi-pressing the keys associated with the first letter and the other ones of his/her name.

### Reading a file

Select a name from your contacts, then press / to read the file.

### Sending vCard via MMS

Selecting the Vcard you wish to transfer ("**Options\Send vCard\By MMS**").

### Making a call

Press the key once the name is selected.

## 5.2 Adding a contact

Select the contacts in which you wish to add contact, press the "**Options**" softkey, select "**Add contact**".

When you create a new contact in the product contacts, at least one of the following fields must be filled in: Name, Mobile; the optional choices are: Group, Home, Ringtone, Image, Work, Fax, Email, Birthday, Company.

You can move from one field to another using the key.

If you use your phone abroad, store the numbers in your contacts in international format "+" followed by the country code (see page 19).

## 5.3 Available options

From the list of names in SIM contacts, General contacts or Group you can access the following options:

**View**
- View a complete file: name, numbers, address, e-mail, etc.

**Add contact**
- Add contact (name, numbers, address, e-mail, etc.) in the desired contact.

**Create group**
- Create a group of files.

**Send message**
- Send an SMS/MMS to a contact you selected from the contacts.

**Edit**
- Modify the contents of a file: name, number, ringtone, image, etc.

**Delete**
- Delete the selected file.



**Copy**
- copy a file from SIM1/ SIM2 to Phone
  copy a file from SIM1 to SIM2
  copy a file from SIM2 to SIM1

**Send vCard**
- Exchange data via MMS.

**Set as My favorite**
- Set the number as your favourite.

**Multi-mark**
- You could choose more contacts in the directory to do batch operation.

**Directory manager**

**Default storage**
- Set default storage to store new contacts.

**Copy all**
- Copy all the contacts from SIM contacts to Phone contacts, vice versa.

**Delete all**
- Delete all the files in the current contacts.

**My number**
- Type in, modify or send the user's own number by MMS

**Memory status**
- View used space in SIM and Phone contacts.

**Display format**
- Set the display way of contacts' fist name and last name.

# 6 Messaging .....

You can create, edit and receive SMS, MMS with this mobile phone.

MMS is a message whereby you can send images, photos, animations and sounds to other compatible mobiles and e-mail addresses.

## 6.1 Messages: Text/Multimedia messages [1]

### 6.1.1 Write message

From the main menu select "**Messaging**" to create text/multimedia message.

You can type a message and select to send it to a recipient in either the SIM1 or SIM2 directory.

You can type a message and you can also modify a predefined message in **Templates** or customise your message by adding pictures, photos, sounds, titles, etc (only available while editing a MMS). While writing a message, select "**Options**" to access all the messaging options.

You can save your messages that you often send to **Draft** or **Templates** (MMS only).

An SMS message of more than 160 characters (the number of characters depends on the languages you writing in) will be charged as several SMS. An MMS message containing photos and/or sounds may also be billed as more than one message. Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

[1] Depending on your network operator.



### 6.1.2 Inbox

All received messages (read and unread) are stored in the same Inbox.

**Receiving and reading SMS/MMS**

When you receive a new message, a beep sounds, the icon shows up, a line with the number of messages appears on the screen. Press the key to read it directly from the main screen.

Once you have read the message, the following options are given: **Reply**, **Forward** the message to another person, **Edit**, **Delete**, **Delete all** and extract number or URL (**Use number/Use URL**), etc.

### 6.1.3 Outbox

All messages failed to be sent.

### 6.1.4 Draft

All drafts messages.

### 6.1.5 Templates

A list of predefined messages is available. Select one, edit it if required, and then send it. You can also create your own predefined multimedia text messages.

### 6.1.6 Settings

**SMS settings**

**SMS blacklist** • It enables you to block SMS when this mode is on.

**Profile settings** • Profiles can be retrieved directly from SIM card.

**Common settings** • Delivery report, request for acknowledgement of delivery report On/Off. Reply path[1]: show reply path.

**Memory status** • Memory used on the phone and SIM card.

**Preferred storage** • Select default message storage, SIM or phone.

**MMS settings**

**Edit** • Set edit mode, image size and signature.

**Sending** • Set the values for validity period, Read report, etc.

**Retrieve** • Set the values for Home network, Roaming network, etc.

**Filter** • Set criteria for filtering.

**Profiles** • Follow the same procedure as for setting your WAP connection.

[1] Depending on your notwork opertor.



## 6.2 Voicemail

View and edit the voice mail number.

## 6.3 Broadcast SMS [1]

**Receive mode** • Enable to receive broadcast SMS.

**Read message** • Store the received messages.

**Languages** • Language selection.

**Channel settings** • Select/Add/Edit/Delete channels.

## 6.4 WAP alerts

Store PUSH SI messages.

[1] Depending on your notwork opertor.

# 7 Call log .....

For dual SIM model, the complete call logs of both SIM1 and SIM2 are available in this menu.

## 7.1 Access

You may access this function from the main menu "**Call log**" or by pressing . Once enter this menu, following list will be displayed:

For dual SIM model, the complete call logs of both SIM1 and SIM2 are available in this menu.

Missed calls

Outgoing calls

Answered calls

## 7.2 Available options

When you press "**Options**", you may have access to **Send message, Dial, Edit before call, Delete, Delete all, Add to blacklist**, etc.



# 8 Settings.....

From the main screen, select the icon menu and select the function of your choice in order to customise your telephone: Dual SIM settings, Phone settings, Bluetooth, Call settings, Call control, Security, Networks, Connectivity, Restore default settings.

## 8.1 Dual SIM settings

| | |
|---|---|
| **Dual SIM open** | Keep both of SIM1 and SIM2 active. |
| **Only SIM1 open** | Only keep SIM1 active. |
| **Only SIM2 open** | Only keep SIM2 active. |
| **Flight mode** | Voice calls, Bluetooth and messaging functions are barred.<br>Can be used to increase standby duration. |

## 8.2 Phone settings

### 8.2.1 Display

**Wallpaper**

The wallpaper is displayed when you switch on your telephone.

By selecting "**Wallpaper**" you can customise it by replacing the default image or animation displayed on your telephone.

**Power On/Off**

You can customise your welcome animation or image that appears when you switch on your phone.

You can also customise your OFF screen with an image or animation.

**Brightness**

You may adjust brightness level with respect to LCD display by pressing the ◀ ▶ key.

**Backlight**

You can set the backlight time of phone: 5s/10s/30s/1 minute.

### 8.2.2 Time and date

Allows you to set local city, date and time, their format, and whether to auto update date and time.

### 8.2.3 Keypad

**Softkeys & Navigation keys**

These keys have predefined functions, which vary from one model to another (operator services, games access, ...). You can customise them, assign the functions and numbers from **Contacts** you wish to each key.

**Numeric keys**

By customising your keys, you can call someone or access a function/URL/phone number directly from the main screen.

### 8.2.4 Auto lock

Your keypad will be locked automatically. You also can set the time to auto lock.

### 8.2.5 Languages [1]

Display language for messages (select using ▲▼). The "**Automatic**" option refers to the language decided by the home network (if available).

[1] Contact your network operator to check service availability.



### 8.2.6 Input mode

Please see chapter "**Latin input mode**", page 54. In addition to the specific characters table for Cyrillic, Chinese, other data input modes are also available in your telephone. This feature allows you to write short messages and add names with special characters to your contacts.

### 8.2.7 Dictionary

You have a word to which you can add your own words in addition to those suggested by the predictive input system.When you consult your vocabulary, you can add, modify or erase words by using the "**Options**".

## 8.3 Bluetooth

To use your phone with a Bluetooth device, you need to proceed in two steps:

- Pair and register the device to your phone,
- Select it to use hands-free communication. Only one Bluetooth audio device (your Bluetooth headset or your Bluetooth car kit) can be connected during the communication.

**Pair and register your Bluetooth device**

Activate the Bluetooth feature by selecting the "**Bluetooth\Activation\On**" option. Then enter the "**My device**" menu to search for connectable Bluetooth devices and select the device you want to be paired with in the list. If the bluetooth device has no keyboard, enter its default password to register it with your phone. If the Bluetooth device has keyboard/keypad, enter the same set of password on both handset and the device to get it registered.

From the list, search for new devices, press "**Options**" to connect/disconnect, rename or delete an unconnected one from the list.

Don' t forget to turn on your Bluetooth device and activate the pairing mode while pairing it with your phone. Always activate Bluetooth in your phone first before connecting it to a Bluetooth device. Be aware that Bluetooth activation will slightly affect battery life of your phone.

Bluetooth technology allows free wireless connections between all Bluetooth-compliant devices within short range. Please make sure that the Bluetooth headset or the Bluetooth car kit and your mobile phone are in this range and set as "**On**" of Visibility.

## 8.4 Call settings [1]

### 8.4.1 Call blacklist

You are allowed to add 15 contacts from **Contacts, Call log**, or to add the unwanted numbers directly. Calls will be barred when blacklist mode is on.

### 8.4.2 Auto redial

You can activate or deactivate the automatic callback of your party for calls that do not get through the first time.

### 8.4.3 SIM1/ SIM2 Call settings

You may access **SIM1 Call settings** and **SIM2 Call settings** to get the following options:

#### 8.4.3.1 Voicemail

View and edit the voicemail number.

[1] Contact your network operator to check service availability.



#### 8.4.3.2 My number

Type in or modify your telephone number or the number to access your voicemail and confirm by pressing / . Your telephone number is usually written on your SIM card.

#### 8.4.3.3 Billing [1]

You can access different items with this option:

**Amount**
- You can view the total cost of charged calls, modify it or reset it and enter the cost of a Telecom Unit in the currency of your choice.

**Duration**
- You can view the total duration of all outgoing calls or reset it.

**Beep duration**
- You can activate or cancel the beep emitted during a call with a specified frequency (enter the frequency and confirm by / ).

**GPRS counter**
- Management of data usage volume (in kilobytes).

#### 8.4.3.4 Call waiting

Activate/deactivate the notification of a second incoming call by a beep.

[1] Contact your network operator to check service availability.

#### 8.4.3.5 Call forwarding

You can activate, cancel or verify the status of the call forwarding to the voicemail or to a specified number. The following configurations are possible:

- Unconditional: systematic forwarding of all your calls. The icon is displayed.
- Conditional: if your line is busy, if you don't answer or if you are outside the network range.

#### 8.4.3.6 Call barring

You can activate or deactivate the call barring for outgoing and incoming calls. The various options are:

| | |
|---|---|
| **Outgoing calls** | • The following configurations are possible: |
| • All calls | • All outgoing calls are barred. |
| • International calls | • Outgoing international calls are barred. |
| • International except home | • Outgoing international calls except those to your country of subscription are barred. |
| **Incoming calls** | • The following configurations are possible: |
| • All calls | • All incoming calls are barred. |
| • Roaming | • Incoming calls are barred when you are abroad. |
| **Cancel all barring** | • Deactivate all call barring. |
| **Change barring PW** | • Change the original PW for activating call barring. |



## 8.5 Call control

The menu serves you the dual purposes of cost monitoring and controlling during a call by the settings of "**By cost**" and "**By duration**".

A new incoming call will be barred during communication if "**Call control**" is activated.

## 8.6 Security

| | |
|---|---|
| **Activate PIN** | • The SIM card protection code is requested each time as the phone is powered on if this code is activated. |
| **Change PIN** | • Change PIN code. |
| **Change PIN2** | • A protection code for certain SIM card features (Billing/Cost/FDN, etc.) will be requested if you attempt to access it, if the code is activated. Select to update it with a new one (between 4 and 8 digits). |
| **Activate phone code** | • It is requested each time as the phone is powered on if this code is activated. |
| **Change phone code** | • Change phone password, its initial one is 1234. |
| **Fixed dial number** | • It allows the phone to be "locked" so that it can only dial certain numbers, or numbers with certain prefixes. To activate this function, PIN2 code is mandatory. |

## 8.7 Networks

**Network selection**

- Preferred networks — List of networks to which you wish to be connected in order of priority (update this list using / ).
- Select network — The choice of the network connection is left up to the user.
- Search mode — Network connection switching between "**Manual**" and "**Automatic**".

**GPRS connection** (1)

- When needed — GPRS mode active depending on connection requirements.
- Always — GPRS mode continuously active.

## 8.8 Connectivity

A set of profile settings for messaging and WAP connection.

## 8.9 Restore default settings

Enter the password to restore the phone setting, its initial one 1234.

(1) Depending on network availability.



# 9 Tools

## 9.1 Games

Your Alcatel phone may include some games.

## 9.2 Alarm

Your mobile phone has a built-in alarm clock with a snooze feature. You can set up to five separate alarms and choose whether or not the alarm should repeat.

**Repeat** — You may select Once (default)/Every day/Days.

**Snooze** — The alarm will repeat at regular intervals.

## 9.3 Calendar

Once you enter this menu from "**Tools**", there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked in color.

**Available options:**

**View appointments** — See today's appointments.

**List all appointments** — See all the created appointments.

**Jump to date** — Input the required date and it will be immediately highlighted.

**Create** — Create an appointment.

**Settings** — Set the 1st day of 1 week and 1st week of 1 year.

## 9.4 Stopwatch

The stopwatch is a simple application for measuring time with the possibility to register several results and suspend/resume measurement.

## 9.5 Calculator

You can use it to perform basic calculations. Hold down the # key to get the decimal point. Confirm with the key or the left softkey.

## 9.6 Converter

### 8.6.1 Unit

You can use the Weight and Length conversion by selecting the unit you wish to convert via , then press to input the digits. Finally confirm with key or left softkey.

## 9.7 Fake call

This program enables you to call yourself by simulating a caller number/name, ringtone, contact photo at a scheduled time. It helps you to politely escape from social situations at any time you wish. This call can be rejected by key.

**Settings**

- Predefined settings of Caller name/number, Call time, Ringtone, Image (Contact photo).

**Activate**

- Activate a fake call by "**Tools\Fake call\ Activate**" or by a long press of the key on the main screen. The call will then be made at the predetermined time.



## 9.8 Services

Contact your network operator to check service availability.

## 9.9 WAP

### 9.9.1 Homepage

Launch the WAP browser with the homepage of the active profile.

### 9.9.2 Bookmarks

Access your favorite sites.

### 9.9.3 Recent pages

Pages which you recently browsed.

### 9.9.4 Offline pages

Pages available for offline viewing.

### 9.9.5 Go to URL

Enter the URL of WAP site.

### 9.9.6 Profiles

#### 9.9.6.1 Edit profile

Edit existing profile or create new profile.

#### 9.9.6.2 Browser options

Set the value for timeout and auto loading of image.

#### 9.9.6.3 Push msg. settings

Enable or disable receiving service message from WAP.

#### 9.9.6.4 Clear cache

Empty the phone's cache memory.

#### 9.9.6.5 Clear cookies

Clear cookies from website.

#### 9.9.6.6 Trusted certif.

Certificates of trusted sites.



# 10 FM Radio

Your phone is equipped with an FM radio [1] with RDS functionality. You can use the application as a traditional FM radio and saved channels or with parallel visual information related to the radio program on the display, if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

**Available options:**

| | |
|---|---|
| **Channel list** | • Open the list of saved stations. |
| **Save channel** | • Save the current tuned station to the "**Channel list**". |
| **Auto search** | • Start auto search and stations will be automatically saved to "**Channel list**". |
| **Enter the frequency** | • Enter the frequency manually. |
| **Settings** | • Use ◀ ▶ navigation keys to do settings. |
| **Play in headset** | • Listen to the radio using headset. |
| **Optimise radio frequency** | • Search for a better frequency from the alternative frequency list. |
| **Turn off** | • Stop playing the radio. |

Hold down the ▶ key to enter the mode of "**Manual tuning**" and go to the previous/next station by pressing the ◀ ▶ navigation keys in the interface of Radio.

[1] The quality of the radio depends on the coverage of the radio station in that particular area.

# 11 File manager .....

You will have an access to all audio and visual files stored in phone and memory card in File manager.

## 11.1 My audios

Choose an audio for an incoming call, a message alert, power on/off ringtone.

## 11.2 My images

You can select an image or a photo as wallpaper or the Power ON/OFF display.

## 11.3 My creations

This feature stores all the photos captured by your mobile phone.

## 11.4 Other files

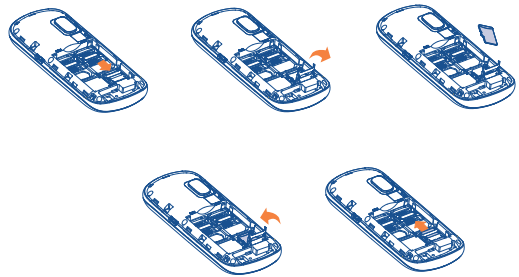
Store files of unsupported format.

## 11.5 Memory card

You will have access to all files stored in memory card here.



**Inserting the memory card**



To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

## 11.6 Memory status

It will indicate how much space is used and how much is currently free on your phone and memory card (if any).

**Phone**

View available memory space.

Your phone's memory is shared among several functions: contacts, schedule, messages, voice messages, images, melodies, games, applications.

**Memory card (microSD card)**

View the memory available on your microSD card.

# 12 Voice reminder .....

After accessing Voice reminder from the main menu by selecting "**Voice reminder**", you may select **Create voice reminder** to record a sound file. Then you may set the date, time, mode, etc. If you select **Directly play** mode, the recorded sound file will play automatically as the voice reminder at the very time and date you have set.



# 13 Torch .....

To activate Torch by below operations: Press and hold 5 JKL key to deactivate/activate it (in idle screen); Access to the main menu and select "**Torch**".

# 14 Music [1] .....

Access this feature from the main menu by selecting "**Music**". You will have full flexibility of managing music both on your mobile and memory card.

## 14.1 Music

**All songs**
- Contains all songs both on phone memory and memory card.

**My star list**
- You can simply add your favorite songs to "**My star list**" by holding down * during playing music (max 100).

**Folders**
- Category of songs in folder.

**Album/Artist/Genre**
- Music files are categorized by Album, Artist or Genre based on information stored in the tags. Those missing such information will be classified as "**Other files**".

**Update songs**
- Update the information of songs.

Use keys to manage the Music player:

: Pause/Play

: Go to previous/next title (press)
Fast play backward/forward (press and hold)

[1] Only available for the handset with music player.



## 14.2 Settings

**Play mode**
- Normal, Repeat current, Repeat all, Shuffle and Repeat shuffle. You may also customise it simply by pressing # during playing music.

**Equalizer**
- Different music styles preset in the phone.

**Display**
- Song information will be displayed.

**Skin**
- You may set the player interface as **Black, Red** or **Blue**.

# 15 Camera.....

Your mobile phone is fitted with a camera for taking photos that you can use in different ways:

- store them in your "**File manager\My creations**".
- send them in a multimedia message (MMS) to a mobile phone.
- customise your main screen (see page 32).
- select them as incoming call image to a contact in your contacts.

## 15.1 Take a photo, save or delete

The screen acts as the viewfinder. Position the object in the viewfinder and press / to take the picture and the pictures will be automatically saved. But if you don't want it, you may directly delete it by pressing the left softkey "**Delete**".



## 15.2 Settings in framing mode

Before taking the photo, you can adjust a number of settings by pressing the "**Options**" softkey to access: "**Image size**", "**Quality**", "**Timer**", "**Banding**", "**Night mode**", "**EV**", "**White balance**", "**Color mode**", "**Light**", "**To my photos**", "**Storage**", "**Restore default**".

## 15.3 Options available after taking the photo

Four transparent icons available on the photos for your selection:

- ▲: Set as wallpaper
- ▶: Assign to contact
- ▼: Power on/off screen
- ◀: Send by MMS

# 16 Profiles .....

With this menu,you may personalise ringtones for different events and environments.

## 16.1 General

To modify the sound settings, select "**Edit**" and you will see below functions using ◄► key:

Select a melody from the list using the ▲▼ key then confirm by pressing /.

Mode (normal, discreet, vibrate...). You may set your phone ringtone to Normal, Discreet (ring with beep), Vibration (all sounds are replaced by vibrations), Vibration and melody, Vibration then melody, Beep and vibration, Silence (no sounds, the icon will be displayed).

Adjust the volume using the ▲▼ key.

Select the type of key beep.

Select a melody for a new incoming message.

Select a melody for an alarm or appointment.

Power on beep.

Power off beep.



## 16.2 Vibration

Activate it, your cellphone vibrates when new event coming, but neither rings nor beeps.

## 16.3 Silence

This profile will turn off all ringtones, even notification sounds.

# 17 Latin input mode [1] .....

To write messages, there are two writing methods:
- Normal
- Predictive with the eZi mode

## Normal

This mode allows you to type a text by choosing a letter or a sequence of characters associated with a key. Press the key several times until the desired letter is highlighted.

When you release the key the highlighted character is inserted into the text.

[1] For specific languages as Chinese, please see specific input leaflets.



## Predictive eZi mode

This mode speeds up the writing of your text.

Write the word by pressing a key between 2 ABC and 9 WXYZ. Press the key once and the word will be modified each time you press a key. As you go on, the word will keep changing.

Example: For "**Tomorrow**", press on the following keys:

8 TUV, 6 MNO, 6 MNO = Too ->6 MNO -> tomorrow

# 18 Telephone warranty .....

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months [1] from the date of purchase as shown on your original invoice.

Batteries [2] and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months [1] from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

[1] The warranty period may vary depending on your country.

[2] The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.



This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,
2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited,
3) Modification or repair performed by individuals not authorised by TCT Mobile Limited or its affiliates or your vendor,
4) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation…

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

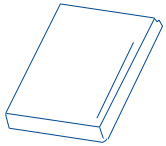
In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

# 19 Accessories [1] .....

The latest generation of Alcatel GSM mobile phones offers a built-in handsfree feature that allows you to use the telephone from a distance, placed on a table for example. For those who prefer to keep their conversations confidential, an earpiece is also available known as the headset.

Standard charger



Battery

Only use your telephone with Alcatel batteries, chargers and accessories compatible in the box.

[1] Pictures for references only.



# 20 Troubleshooting .....

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge ( ) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use User Data Format to perform phone formatting, (to perform User Data format, hold down # while simultaneously pressing the power on/off key under the power off mode). ALL User phone data: contacts, photos, messages and files will be lost permanently. It is strongly advised to fully backup the phone data before doing formatting.

and carry out the following checks:

**My phone cannot switch on**

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use User Data Format to reset the phone

**My phone is frozen or has not responded for several minutes**

- Restart your phone by pressing and holding the key
- Remove the battery and re-insert it, then restart the phone
- If it still does not work, please use User Data Format to reset the phone

**My phone turns off by itself**

- Check that your keypad is locked when you are not using your phone, and make sure power off key is not mis-contacted due to unlocking keypad.
- Check the battery charge level
- If it still does not work, please use User Data Format to reset the phone

**My phone cannot charge properly**

- Make sure you are using an Alcatel battery and the charger from the box
- Clean the battery contact if it' s dirty
- Make sure your battery is inserted properly before plugging in the charger
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen
- Make sure charging is carried out under normal conditions (0°C to +40°C)
- When abroad, check that the voltage input is compatible

**My phone cannot connect to a network or "No service" is displayed**

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually (see page 39)
- Try connecting at a later time if the network is overloaded

**My phone cannot connect to the Internet**

- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box
- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connecting settings
- Make sure you are in a place with network coverage
- Try connecting at a later time or another location

**Invalid SIM card**

- Make sure the SIM card has been correctly inserted (see page 16)
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

**Unable to make outgoing calls**

- Make sure you have dialed a valid number and press the key
- For international calls, check the country and area codes
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls (see page 37)
- Make sure that your phone is not in flight mode



**Unable to receive incoming calls**

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls (see page 37)
- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode

**The caller' s name/number does not appear when a call is received**

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

**I cannot find my contacts**

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

**The sound quality of the calls is poor**

- You can adjust the volume during a call by pressing the key
- Check the network strength
- Make sure that the receiver, connector or speaker on your phone is clean

**I am unable to use the features described in the manual**

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an Alcatel accessory

**When I select a number from my contacts, the number cannot be dialed**

- Make sure that you have correctly recorded the number in your file
- Make sure that you have inputted the country prefix when calling a foreign country

**I am unable to add a contact in my contacts**

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories)

**My callers are unable to leave messages on my voicemail**

- Contact your network operator to check service availability

**I cannot access my voicemail**

- Make sure your operator's voicemail number is correctly entered in "**Messaging\Voicemail**"
- Try later if the network is busy

**I am unable to send and receive MMS**

- Check your phone memory availability as it might be full
- Contact your network operator to check service availability and check MMS parameters (see page 29)
- Verify the server centre number or your MMS profile with your operator
- The server centre may be swamped, try again later

**The icon is displayed on my standby screen**

- You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

**SIM card PIN locked**

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

**I am unable to download new files**

- Make sure there is sufficient phone memory for your download
- Select the microSD card as the location to store downloaded files
- Check your subscription status with your operator

**The phone cannot be detected by others via Bluetooth**

- Make sure that Bluetooth is turned on and your phone is visible to other users
- Make sure that the two phones are within Bluetooth' s detection range

**How to make your battery last longer**

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request
- Deactivate Bluetooth when not in use



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